



MD-0018 Air Conditioning Related Work Orders

When submitting or processing a work order for any air conditioning/cooling related issues, the problem type/craft selected must be "Heating/Ventilation /Air Conditioning."

The problem type/craft "Air Conditioning" is not to be used any longer. We are in the process of converting all of these work orders to "Heating/Ventilation /Air Conditioning" so that we can remove "Air Conditioning" from the system entirely and have 1 universal heating and cooling option. By submitting work orders with the "Air Conditioning" craft, it slows the process of updating our work order system.