

# Prince George's County

## Department Of Public Works And Transportation

### Snow and Ice Control Quick Reference Guide



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Connect with DPW&T!



@PGCountyDPWT



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For more information visit our website at [dpwt.mypgc.us/snow](https://dpwt.mypgc.us/snow)

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## Snow and Ice Control Operations



When a snow emergency is declared, the Prince George's County Department of Public Works and Transportation (DPW&T) is responsible for providing "passable" conditions over a network of more

than 2,000 miles of County maintained roadways. Treating roadways consists of plowing and/or salting, as warranted by weather conditions.

## What to Expect During a Snow Emergency Event

- ❄ Parking is prohibited along all designated snow emergency routes.
- ❄ Residents should park in driveways.
- ❄ If on-street parking is necessary, parking is permitted only on the even-numbered side of the street. Abandoned vehicles will be towed.
- ❄ Once the road has been treated and plowed, cars should be moved to the odd side of the street.
- ❄ Failure to comply could result in fines and/or towing.
- ❄ Primary roads will be plowed and treated during active snowfall. Once the snow stops, resources will move into residential areas.
- ❄ To avoid shoveling the driveway multiple times, please shovel after the street has been plowed.

For snow removal requests, call PGC311 - **24 HOURS AFTER THE SNOW HAS ENDED.**

## Road Condition Terms



THE ROAD IS COVERED, BUT A VEHICLE CAN NAVIGATE



A PORTION OF THE TRAVEL LANE SURFACE SHOWS



TRAVEL LANES ARE FREE OF SNOW AND ICE

## Snow Operations Deploy Based on Weather Conditions

**Snowflake/DPW&T Only** - Salting operation with less than 2 inches of snow.

**Modified** - Plowing operation of 2-4 inches of snow and limited contractor support.

**Full** - Plowing over multiple days with contractor support with 4+ inches of snow.

**Blizzard** - Full operation with full contractor support and heavy equipment.

DPW&T PLOWS TO COMPLETE ROAD CONDITION, EXCEPT FOR BLIZZARD CONDITIONS.

# Working Together: How You Can Prepare For Snow

- ❄ Park on the even numbered sides of residential streets or in driveways.
- ❄ Contact the appropriate health provider for dialysis treatments.
- ❄ Pick up any required medications.
- ❄ Have a supply of rock salt, cat litter or sand available.
- ❄ Have your heating fuel level checked and filled, if needed.
- ❄ Have flashlights, extra batteries, a battery operated radio, and fresh bottled water on hand.
- ❄ Keep a stock of packaged foods that don't need refrigeration and may be prepared without electrical power.
- ❄ Please check on vulnerable residents and senior citizens in your community as winter conditions can cause a wide range of injuries and illnesses.
- ❄ Trash, recycling, and yard waste pickup may be impacted during snow events.

**Resources:**

|                                      |                          |
|--------------------------------------|--------------------------|
| Emergencies.....                     | 911                      |
| Snow Removal & Service Requests..... | PGC311 or (301) 883-4748 |
| Homeless Hotline.....                | (888) 731-0999           |
| The Bus.....                         | (301) 324-2877           |
| WMATA.....                           | (202) 637-7000           |

**Power/Utility Companies:**

|                     |                |
|---------------------|----------------|
| BGE.....            | (800) 685-0123 |
| COMCAST.....        | (888) 966-7552 |
| PEPCO.....          | (877) 737-2662 |
| SMECO.....          | (888) 440-3311 |
| VERIZON.....        | (877) 434-6788 |
| WASHINGTON GAS..... | (800) 752-7520 |
| WSSC.....           | (301) 206-4002 |

# For Dialysis Patients

- ❄ Contact your provider to arrange treatment prior to event.
- ❄ Follow ALL provider instructions and guidelines.
- ❄ Secure assistance from family or friends to ensure private sidewalks and driveways are cleared of snow.
- ❄ For emergency treatment, dial 911. You will be transported to the nearest hospital.

## Local Municipalities

*Municipalities are responsible for snow removal within their borders. For information please call:*

|                                |                       |
|--------------------------------|-----------------------|
| City of Bowie .....            | 301.262.6200          |
| City of College Park .....     | 240.487.3590          |
| City of District Heights ..... | 301.336.1402          |
| City of Glenarden .....        | 301.773.2100          |
| City of Greenbelt .....        | 301.474.8004 (Opt. 2) |
| City of Hyattsville .....      | 301.985.5032          |
| City of Laurel .....           | 301.725.0088          |
| City of Mount Rainier .....    | 301.985.6585          |
| City of New Carrollton .....   | 301.459.6100          |
| City of Seat Pleasant .....    | 301.336.2600          |
| Town of Berwyn Heights .....   | 301.474.6897          |
| Town of Bladensburg .....      | 301.927.7048          |
| Town of Brentwood .....        | 301.927.3344          |
| Town of Capitol Heights .....  | 301.336.0626          |
| Town of Cheverly .....         | 301.773.2666          |
| Town of Colmar Manor .....     | 301.277.4920 (Opt. 4) |
| Town of Cottage City .....     | 301.779.2161          |
| Town of Eagle Harbor .....     | 301.888.2410          |
| Town of Edmonston .....        | 301.699.8806          |
| Town of Fairmont Heights ..... | 301.925.8585          |
| Town of Forest Heights .....   | 301.839.1030          |
| Town of Morningside .....      | 301.736.2300 (Ext. 6) |
| Town of North Brentwood .....  | 301.699.9699          |
| Town of Riverdale Park .....   | 301.927.6381          |
| Town of University Park .....  | 301.927.4262          |
| Town of Upper Marlboro .....   | 301.627.6905          |

## State Roads

**Prince George's County DOES NOT PLOW STATE ROADS.**

Roads identified by a number (ex. MD 210, MD 214, MD 301) are STATE ROADS. Please contact MDOT State Highway Administration for service information.



## The Bus

During snow events, TheBus service levels are:

**Snowflake/DPW&T Only:** TheBus routes servicing hilly areas will be detoured to main roads, all other routes will run normally. Paratransit: all reservations maintained.

**Modified:** Routes in residential areas, regardless of terrain, will detour to main roads. Paratransit: Service follows County closures.

**Full:** Routes suspended except for those servicing main roadways/emergency routes (i.e. Route 17). Paratransit: Dialysis subscriptions only.

**Blizzard:** All routes suspended due to impassable roadways. Paratransit: All service cancelled.

For real-time information, route tracking, and service alerts, residents can access PGConnect or call 301.324.2877.



**PRINCE GEORGES**  
To receive important storm updates, sign up for Alert Prince Georges (<http://alert.mypgc.us>)